To: **All Dental Providers**

From: **Jill Spector**
               Director, Medical Benefits Management

Re: **Maryland Medicaid Telehealth Dentistry Guidance**

Release Date: March 30, 2020

Effective Date: March 5, 2020

NOTE: Please ensure appropriate staff members in your organization are informed of the contents of this memorandum.

Background

On March 5, 2020, Governor Larry J. Hogan, Jr., declared a state of emergency due to disease ("COVID-19") caused by the novel coronavirus. An outbreak of disease due to COVID-19 first occurred in the Hubei Province, China, in late 2019, and has currently been detected in more than 109 countries, including the United States. COVID-19 is a severe respiratory disease, resulting in illness or death, caused by person-to-person spread of the novel coronavirus.

Telehealth Dentistry Guidance

The Maryland Department of Health Medicaid Program ("Maryland Medicaid") has recently updated the billing codes for its Telehealth Program for certain provider types. Dentistry rendered via telehealth, also known as teledentistry, is included. These changes are effective as of March 5, 2020. The Department will conduct a review of codes that may be appropriate for teledentistry after the end of the state of emergency.

Below is a list of procedure codes for teledentistry. Services delivered via telehealth using two-way audio-visual technology assisted communication should be billed using the Place of Service "02" to indicate use of telecommunication technology. For these services, audio-only or telephonic services are not reimbursable. This code does not require prior authorization from Maryland Medicaid.

Procedure Code	Description	Medicaid Reimbursement Rate
D0140	Limited oral evaluation - problem focused	$43.20

For guidance regarding flexibilities in delivering telehealth services during the COVID-19 state of emergency please see the following pages:

- COVID-19 #1: Temporary Expansion of Medicaid Regulations to Permit Delivery of Telehealth Services to the Home - March 11, 2020: https://mmcp.health.maryland.gov/SiteAssets/pages/home/COVID-19.1_Telehealth%20Guidance_Neall.pdf
- Medicaid-related COVID-19 guidance (additional updates regarding telehealth services may be posted in the future): https://mmcp.health.maryland.gov/Pages/home.aspx

For additional guidance, including additional billing information, please see the following pages:

- For Medicaid-related information and guidance, visit https://mmcp.health.maryland.gov/Pages/home.aspx.
- For Maryland Medicaid's Telehealth Program information, visit https://mmcp.health.maryland.gov/Pages/telehealth.aspx.
- For questions about the Coronavirus, visit our website at coronavirus.maryland.gov.