

Welcome

Dental Care in the COVID-19 Era

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Dental Care in the COVID-19 Era

- Brief timeline of executive orders
- Reopening in Maryland for elective procedures
- PPE Shortages
- A dental visit in the days of COVID-19
- Teledentistry

Brief Timeline of Maryland Executive Orders

- March 16th, 2020 – MSDA recommends to all dental offices to postpone elective procedures at least three weeks. Recommended continuing to provide Emergency Dental Care.
- Effective March 24th, 2020 – all elective procedures are to be postponed per directive of Maryland Dept. of Health.
- Effective May 7th, 2020 - elective procedures could resume after certain conditions meet and self certified to Maryland Dept. of Health for each dental office.

Resuming Elective Procedures

- 1. Licensed healthcare professionals exercise their independent judgment in determining what elective procedures are appropriate to perform.
- 2. Any licensed healthcare professionals resuming elective procedures shall have at least one week's supply of PPE for themselves, staff, and as appropriate, for patients.
 - Any PPE request made to state or local health departments for elective procedures will be denied.
 - PPE for elective procedures must be obtained from usual supply chain.

Resuming Elective Procedures

- 3. Social distancing requirements must be strictly followed and maintained in all settings to minimize direct contact between individuals within the healthcare setting.
- 4. All workers/staff, patients, and others must be screened for COVID-19 upon arrival.

Resuming Elective Procedures

- 5. All healthcare facilities and providers must plan for and implement enhanced workplace infection control measures in accordance with the CDC guidelines.
- 6. Any healthcare facility or provider unable to provide PPE for themselves, staff, and patients where appropriate shall restrict operations to urgent/emergency procedures and appointments only.

Certification

**Certification Of Compliance With COVID-19 Amended
Directive And Order Regarding Various Healthcare Matters**
Pursuant to Health Secretary Neall's May 6, 2020 Amended Directive and Order
Regarding Various Healthcare Matters

This is to certify to the Maryland Department of Health* that all of the conditions in the above referenced order for resumption of elective and non-urgent medical procedures have been met prior to resuming operations. A copy of this self-certification notice shall be posted prominently in the facility for the attention of patients and staff.

Name of Managing Authority

Printed: _____

Healthcare

Facility: _____

Address: _____

License Number: _____

Telephone No.: _____

Email Address: _____

Signature: _____

Date: _____

*A copy of this certificate has been emailed to: secretary.health@maryland.gov

- All healthcare facilities or healthcare providers must certify to the Maryland Department of Health that all conditions have been met prior to resuming elective procedures.



American Dental Association Health Policy Institute – State Data (As of June 29th)

BUSINESS AS USUAL?	Maryland
Open and business as usual	32.2%
Open but lower patient volume	62.2%
Closed but seeing emergency patients	2.2%
Closed and not seeing any patients	3.3%

American Dental Association Health Policy Institute – State Data (As of June 29th)

PATIENT VOLUME?	Maryland
Less than 5% of normal pt volume	3.4%
5-10% of normal pt volume	2.3%
11-24% of normal pt volume	4.6%
25-50% of normal pt volume	18.4%
51-75% of normal pt volume	34.5%
76% or more	36.8%

PPE Shortages

- Major shortages on FDA approved N95 and KN95 Respirators (Masks).
- Much “gray marketing”.

Maryland Strong PPE Portal supplies from commercial vendors was not vetted.

- Thanks to the ADA Washington DC’s office Michael Graham, dentistry was raised from #7 to #1 in FEMA’s supply of PPE!
- ADA gave opportunity for dentists to obtain N95 respirators.

A Trip to the Dentist

- Prescreening by phone day before appointment, information of new office protocols, social distancing and **MUST WEAR A MASK** to enter office.
- To maintain social distancing, we have reduced the number of provider provide care at one time. More time required between appointments.
- Screened again day of appointment, vitals recorded. No care if temp over 100.4 degrees F.
- Pre-Procedural rinse, minimize aerosol during procedures.
- Post procedural instructions and social distancing on departure.
PUT MASK BACK ON!

What to expect at your dental visit

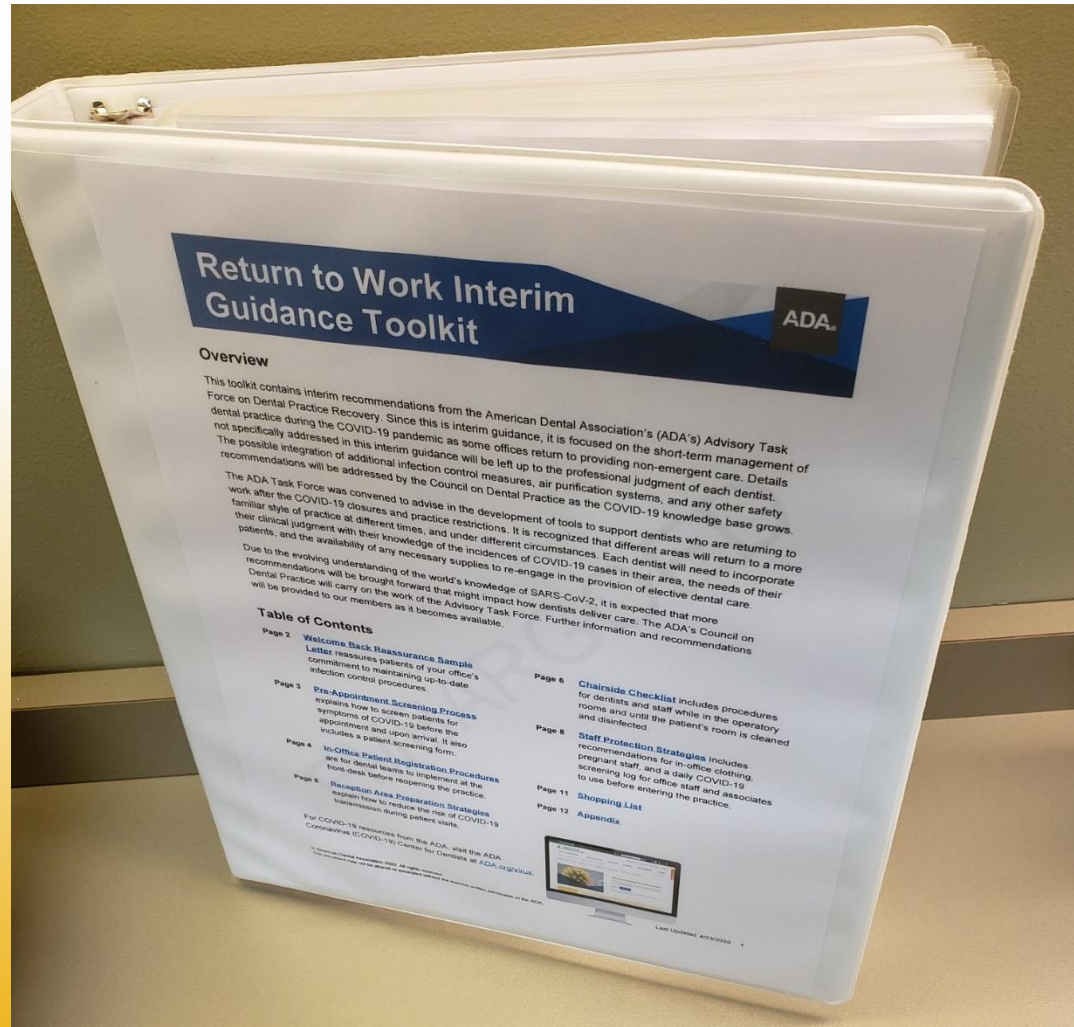


Sign on the front door advising the requirement of masks and the use of hand sanitizer upon entrance.



Touchless hand sanitizer and information about COVID-19 advising patients of office procedures and need to reschedule the appointment if the patient is experiencing any symptoms.

Customized Office Toolkit



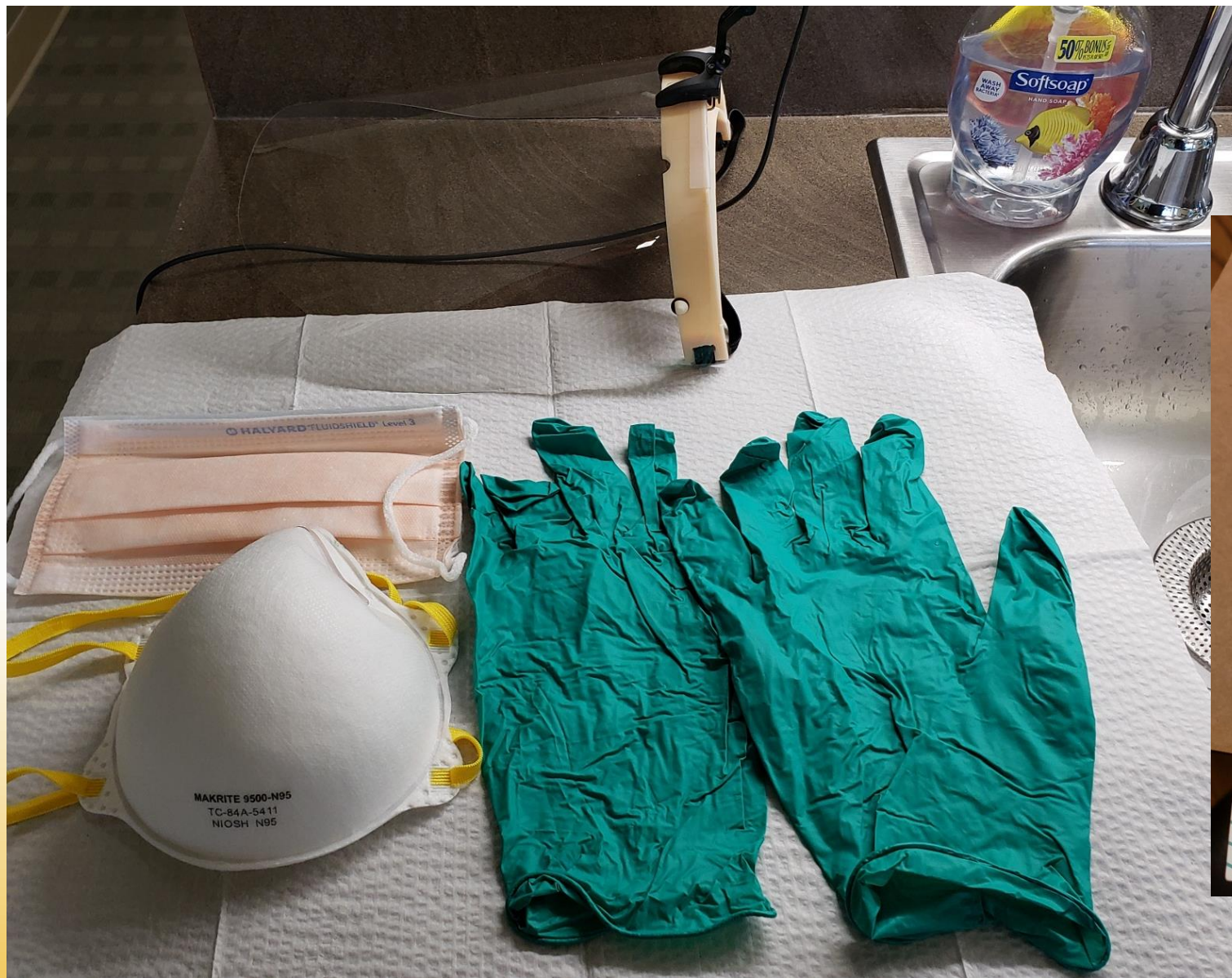
Return to Work Interim
Guidance Toolkit provided
by the American Dental
Association



Sneeze guards and air
filters in place.

[illegible]

Personal Protective Equipment





Staff
preparing
for a patient

Telemedicine/Teledentistry

Synchronous virtual communication or
Asynchronous exchange of data with
another health care providers.

Benefits:

- No direct contact with patient (COVID-19).
- Able to triage to determine if the patient can wait, needs to come to the office, or referral to a medical/dental specialist.
- Confidential (HIPPA) Compliance.
- High acceptance rate by patients.



Questions?

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